

2021 Annual **Drinking Water Quality Report**

(Consumer Confidence Report)



Este informe contiene información muy importante acerca del Agua Potable. Tradúzcalo o hable con alguien que lo entienda bien.

CITY COUNCIL AND ELECTED OFFICIALS

Deborah Robertson, Mayor Ed Scott, Mayor Pro Tem Rafael Trujillo, Councilmember Andy Carrizales, Councilmember Karla Perez, Councilmember Edward Carrillo, City Treasurer Barbara McGee, City Clerk

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Barbara Zrelak-Rickman, Chair June Hayes, Vice-Chair Kevin Kobbe, Commissioner Richard Chitwood, Commissioner James Shields, Commissioner

CITY EXECUTIVE STAFF

Marcus Fuller, City Manager Arron Brown, Deputy City Manager Thomas Crowley, P.E., Utilities Manager





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Annual Drinking Water Report

The purpose of this report is to provide information about the quality of the water delivered to customers this past year of 2021. This report is mandated by the United States Environmental Protection Agency (USEPA) and we believe it is your right to know where your water comes from and what it contains. We are happy to report that we have consistently delivered water that has met or exceeded the standards set by State and Federal Law. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline 1(800) 426-4791. For information regarding this Consumer Confidence Report please contact David Terry, Project Manager —Veolia. (909) 820-0400.

About Rialto Water Services

The City of Rialto and Rialto Utility Authority (RUA), in partnership with Rialto Water Services (RWS) formed a public-private partnership to execute a 30 year water and wastewater concession. RWS is a partnership between Table Rock Capital and the Union Labor Life Insurance Company (Ullico). RWS contracts with Veolia North America to operate the water and wastewater systems.

Under the Concession Agreement, the City retains full ownership of the water and wastewater systems, retains all water rights and supply, and possesses the rate-setting authority associated with the facilities. RWS provides financial backing, oversight and concession services while Veolia delivers all water and wastewater services, including billing and customer service, and oversees a \$41 million capital improvement program to upgrade aging facilities.

OUR MISSION:

Rialto Water Services, operated by Veolia, is committed to the long-term performance, safety, customer and community satisfaction, and lasting cost and energy efficiencies of Rialto's water and wastewater systems, on behalf of the City's residents.

Customer Service: (909) 820-2546 Emergency After Hours: (909) 820-0400 On the Web: www.rialtowater.com

EPA Safe Drinking Water Hotline: (800) 426-4791

FACTS ABOUT OUR WATER SYSTEM

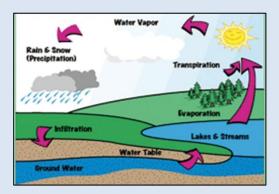
- In 2021, 74% of our total potable drinking water was sourced from ground water basins and 26% was surface water.
- Number of Water Service Connections = 11,886
- Miles of Water Main = 186.5
- Number of Producing Wells = 6
- Total Reservoir Capacity = 28 million gallons
- Maximum Daily Production = 17.603 million gallons
- Minimum Daily Production = 1.541 million gallons
- Average Daily Production = 7.878 million gallons
- Total Annual Production = 2.876 billion gallons

What is surface water?

It is any water that travels or is stored on top of the ground. This would be the water that is in rivers, lakes, streams, oceans--even though we can't drink salt water. Sometimes surface water sinks into the ground and becomes ground water. Surface water is treated before it becomes drinking water.

What is ground water?

Any water that is under ground is ground water. In the water cycle, some of the precipitation sinks into the ground and goes into watersheds, aquifers and springs. Ground water flows through layers of sand, clay, rock, and gravel which cleans the water. Ground water stays cleaner than water on the surface and does not need as much treatment as surface water.



Perchlorate Information

Rialto has a zero tolerance policy regarding water that contains detectable levels of perchlorate.

We currently have wellhead treatment on two of our wells for the removal of perchlorate. This wellhead treatment removes the perchlorate to a non-detection level. The other wells affected by perchlorate contamination have been out of service and have not been used since the detection occurred. These responses, especially the installation of ion exchange water treatment systems, have produced a measure of success that has allowed the City to reliably deliver potable water to all of its customers.

The City of Rialto urges all of its residents to continue conserving water and to look for new ways to reduce the demand in our system. The City of Rialto continues to work with those responsible for the contamination to remediate perchlorate contamination in the water supply.

Contaminants That May be Present in Source Water:

<u>Microbial contaminants</u>, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

<u>Inorganic contaminants</u>, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

<u>Pesticides and herbicides</u>, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can, also, come from gas stations, urban stormwater runoff, and septic systems.

Radioactive contaminants can naturally occur or be the result of oil and gas production and mining activities.

Contaminants Expected in Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPS's Safe Drinking Water Hotline (1-800-426-4791).

People Most Vulnerable To Contaminants

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Contaminant Information

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Rialto is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at hhtp://www.epa.gov/lead.

CITY OF RIALTO WATER QUALITY RESULTS FOR 2021

The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

		PRI	MARY S	TANDARI	OS - MAN	DATORY I	HEALTH -	RELATED	STANDARDS	
						Water	Source		Major Sources in Drinking Water	
Parameter Sample Date	Units	MCL	PHG (MCLG)	Range Average	City of Rialto	West Valley Water District (WVWD)	San Bernardino Valley Municipal Water District (BLF)	City of San Bernardino Encanto viaBLF		
MICROBIOLOGIC	AL CONTA									
Total Coliform Bacteria (Total Coliform Rule) 2021	Present/ Absent (P/A)	Presence of Coliform Bacteria in 5% of Monthly Samples	(0)	0-1	1	1	0	N/A	Naturally present in the environment	
Fecal Coliform and E. Coli (Total Coliform Rule) 2021	Present/ Absent (P/A)	Presence of Total Coliform or E. Coli in a repeat sample	(0)	0	0	0	0	N/A	Human and animal feces	
RADIOACTIVEC	ONTAMINA	NTS								
Gross Alpha 2020	(pCi/L)	15	(0)	Range Average	2.14-3.71 3.46	ND-3.9 3.1	ND-4.6 3.2	N/A	Erosion of natural deposits	
Uranium 2017	(pCi/L)	20	0.43	Range Average	1.45-4.56 2.46	NR 17	1.8-3.2 2.5	N/A	Erosion of natural deposits	
Combined Radium 226/228 2017	(pCi/L)	5	(0)	Range Average	ND-0.145 0.072	0.60-1.8	NR 2.4	N/A	Erosion of natural deposits	
INORGANICCO	NORGANIC CONTAMINANTS									
Arsenic 2020	μg/L	10	0.004	Range Average	ND-3.1 0.52	0.70-3.9	ND-2.9 ND	N/A	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes	
Barium 2020	mg/L	1	2	Range	ND-0.05	0.021-0.03	0.06-0.063	N/A	Discharges of oil drilling wastes and from metal refineries; erosion of natural deposits	
				Average	0.021	0.026	0.062		The state of the s	
Fluoride 2020	mg/L	2	1	Range	0.20-0.26	0.15-0.40	0.38-1.1	N/A	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories	
Hexavalent Chromium	μg/L	N/A	0.02	Average Range	0.23 *	0.28 ND	ND	N/A	Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis,	
2013	µg/L	IN//A	0.02	Average	*	ND	ND	- 13//	refractory production, and textile manufacturing facilities; erosion of natural deposits.	
Chromium				Range	ND-3.0				Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis,	
(Total) 2020	μg/L	50	(100)	Average	1.05	*	*	N/A	refractory production, and textile manufacturing facilities; erosion of natural deposits.	
Nitrate (as N)	mg/L	10	10	Range	1.2-3.3	0.19-0.51	22-5.2	N/A	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural	
2021		. •		Average	2.34	0.33	3.8		deposits.	
Perchlorate 2021	μg/L	6	1	Range	ND	ND	NR	N/A	Perchlorate is an organic chemical used in solid rocket propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination	
2021				Average	ND	ND	ND		from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts.	
Selenium 2020	mg/L	50	30	Range	ND	ND-0.0012	ND	N/A	Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical	
2020	-			Average	ND	0.0012	ND		manufacturers; runoff from livestock lots (feed additive)	

SYNTHETIC ORGA	NIC CONTAI	MINANTS INC	CLUDING P	ESTICIDES AN	ND HERBICIDE	S				
1,2,3- Trichloropropane	ichloropropane	0.005	0.0007	Range	ND		25	N1/A	Discharge from metal degreasing sites and other	
(TCP) 2021	μg/L	0.005	0.0007	Average	ND	ND	ND	ND N/A	factories	
VOLATILE ORGAN	OLATILE ORGANIC CONTAMINANTS									
Tetrachloroethylene (PCE)	μg/L	5	0.06	Range	*	*	0.69-0.82	N/A	Discharge from factories, dry cleaners, and auto shops (metal degreaser)	
2021	μg/L	3	0.00	Average	*	*	0.73	IN/A		
Trichloroethylene (TCE)	μg/L	5	1.7	Range	ND-0.72	ND	ND	N/A	Discharge from metal degreasing sites and other factories	
2013	1.0			Average	.36	ND	ND			
Perfluorooctane sulfonic Acid		0.5	N1/A	Range	ND	*	*	N1/A	Perfluorooctanesulfonic acid exposures resulted	
(PFOS) 2021	ng/L	6.5	N/A	Average	ND	*	*	N/A	in immune suppression and cancer in laboratory animals.	
Perfluorooct- anoic Acid				Range	4.1-6.0	*	*		Perfluorooctanoic acid exposures resulted in	
(PFOA) 2021	ng/L	5.1	N/A	Average	5.2	*	*	N/A	increased liver weight and cancer in laboratory animals.	

2021				verage	5.2				ariiriais.			
			SECO	NDARY S	TANDARD	S - AESTHE	TIC STANDA	RDS				
Parameter						Water						
Sample Date	Units	MCL	PHG (MCLG)	Range Average	City of Rialto	West Valley Water District (WVWD)	San Bernardino Valley Municipal Water District (BLF)	City of San Bernardino Encanto via BLF	Major Sources in Drinking Water			
ORGANIC CONTAMI	INANTS											
Aluminum				Range	ND	ND-0.57	ND		Erosion of natural deposits; residua			
2020	μg/L	200	0.6	Average	ND	0.066	ND	N/A	from some surface water treatme processes			
Chloride		500	NI/A	Range	3.9-7.8	1.5-56	9.4-18	NI/A	Run off/leaching from natural			
2020	mg/L	500	N/A	Average	5.62	22.5	12	N/A	deposits; seawater influence			
Foaming Agents	_			Range	ND	ND	ND		Municipal and industrial waste			
(MBAS) 2020	μg/L	500	N/A	Average	ND	ND	ND		discharges			
Manganese		50	N1/0	Range	ND	ND-1.8	0.0020-0.0081	N 1/A	Landing from a street day of			
2020	mg/L	50	N/A	Average	ND	0.03594	0.0057	N/A	Leaching from natural deposits			
Odor Threshold	TON	3	N/A	Range	ND	1-2	1	N/A	Naturally-occurring organic mater			
2020	TON	3	IN/A	Average	ND	1	1	IN/A	ivaturally-occurring organic mater			
Specific Conductance 2020	μS/cm	1,600	N/A	Range Average	310-480 365	330-520 434	480-540 520	N/A	Substances that form ions when water; seawater influence			
Sulfate	mg/L	500	N/A	Range	14-52	22-43	36-53	N/A	Run off/leaching from natural			
2020	9/ =		,, .	Average	22	33	48		deposits; industrial wastes			
Total Dissolved Solids (TDS)	mg/L	1,000	N/A	Range	140-300	190-250	290-370	N/A	Run off/leaching from natural deposits			
2021		,		Average	228	220	327					
Turbidity 2021	Units	5	N/A	Range	ND-1.2	ND-2.0	ND-0.36	N/A	Soil runoff			
				Average	0.1	0.2	0.21					
NREGULATED Conta	aminants wi	th no MCLs							HEALTH EFFECTS The babies of some pregnant women			
Boron 2013	mg/L	N/A	NL=1	Range	*	0-0.082%	*	N/A	who drink water containing boron in excess of the notification level may he an increased risk of developmental effects, based on studies in laborator			
				Average	*	0.028	*		animals			
Vanadium							Range	*	ND-6.0	3.8-4.4		The babies of some pregnant women who drink water contain vanadium in excess of the
Vanadium 2013	ug/L	N/A	NL=50	Average	*	4.3	4.1	N/A	notification level may have an increased risk of developmental effects, based on studies in laboratory animals			
TUED D A D A METER	. e											
THER PARAMETER Alkalinity	mg/L	N/A	N/A	Range	130-180	97-200	170-200	N/A	Naturally-occurring.			
,	3			90	.55 155	0. 200			,			

Alkalinity	mg/L	N/A	N/A	Range	130-180	97-200	170-200	N/A	Naturally-occurring.
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2020				Average	150	148	190		
Bicarbonate	Bicarbonate "	N/A	N/A	Range	130-180	*	*	N/A	Biochemical role in PH buffering.
2020	mg/L	IN/A	IN/A	Average	150	*	*	IN/A	Biochemical fole in Ph bulleting.
Calcium	mg/L	N/A	N/A	Range	40-72	31-78	60-78	N/A	Erosion of salt deposits in soil and rock.
2020	IIIg/L	IN/A	IN/A	Average	52	52	72	IN/A	
Hardness	mg/L	N/A	N/A	Range	120-220	97-170	190-250	N/A	Minerals dissolved from soil and
2020	mg/L	IN/A	IN/A	Average	158	134	230	IN/A	rock.
Magnesium		N/A	N/A	Range	5.2-11	4.1-13	11-14	N/A	Erosion of soil and rock.
2020	mg/L	IN/A	/A IN/A	Average	6.9	7.8	13	IN/A	LIOSION OF SOIL AND TOCK.
рН	pH Units	N/A	N/A	Range	7.8-8.2	7.3-8.1	7.5-7.8	N/A	Characteristics of water.
2020	prionits	IN/A	IN/A	Average	8.0	7.8	7.6	IN/A	Characteristics of water.
Potassium	mg/L	N/A	N/A	Range	1.7-3.2	1.9-3.5	*	N/A	Erosion of salt deposits in soil and
2017	2017	IN/A	IN/A	Average	2.1	2.4	*	IN/A	rock.
Sodium	mg/L	mg/L N/A	N/A	Range	11-26	7.9-52	15-30	N/A	Erosion of salt deposits in soil and rock.
2020	mg/L	IN/A	IN/A	Average	14	30	20	IN/A	

UNREGULATED CONTAMINANT MONITORING FOURTH UNREGULATED CONTAMINANT MONITORING RULE (UCMR4)

Haloacetic Acids	/1	60	NI/A	Range	ND- 1.7	ND-33	*	NI/A	Byproduct of drinking water	
2020	ug/L	60	N/A	Average	0.77	9	*	N/A	disinfection.	
				Range	ND- 2.2	ND-30	*		Unregulated contaminant monitoring helps U.S. EPA and	
HAA6Br ² 2020	ug/L	N/A	N/A	Average	2.46	12	*	N/A	the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.	
				Range	ND- 2.2	ND-53	*		Unregulated contaminant monitoring helps U.S. EPA and	
HAA9 ³ 2020	ug/L	N/A	N/A	Average	0.77	18	*	N/A	the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.	
Manganese	Manganese ug/L	50	N/A	Range	ND-70	ND-1.8	1.6-6.9	N/A	Leaching from natural deposits.	
2020	~g/L		,, (Average	9.5	1.0	4.3	,, (

DISINFECTIO	DISINFECTION BYPRODUCTS, DISINFECTANT RESIDUALS, AND DISINFECTION BYPRODUCTS PRECURSORS									
						Wa	iter Source			
Parameter	Units	MCL	PHG (MCLG)	Range Average	City of Rialto	West Valley Water District (WVWD)	San Bernardino Valley Municipal Water District (BLF)	City of San Bernardino Encanto via BLF	Major Sources in Drinking Water	
Total Trihalomethanes (TTHMs)	μg/L	g/L LRAA=80	N/A	Range	ND-10	ND-73.5	*	*	Byproduct of drinking water disinfection	
` 2021 ´	10			Average	2.12	23.6	*			
Haloacetic Acids	μg/L	LRAA=60	N/A	Range	ND	ND-17.2	*	*	Byproduct of drinking water	
2021				Average	ND	8.4	*		disinfection	
Chlorine	mg/L	MRDL=4.0 (asCl2)	MRDL=4.0 (asCl2)	Range	0.4-2.10	0.05-2.01	0.64-2.12	*	Byproduct of drinking water disinfection	
2021				Average	1.05	1.16	1.21			

Lead	μg/L	15	0.2	# of Lead	30	ND	*	*	Internal corrosion of household plumbing	
2021	F-3-			Sampling		ND	*		system	
Lead - School Testing 2019	μg/L	15	0.2	# of Schools Lead Sampling	8	ND-12	*	*	Internal corrosion of household plumbing system	
Copper	ma/l	1.3	0.3	# of Copper	30	90 th %	*	*	Internal corrosion of household plumbing	
2021		1.3	0.3	Sampling	30	0.13	*		system	
WVWD LEAD AND COPPI	ER									
Lead	μg/L	15	0.2	# of Lead	30	ND	*	*	Internal corrosion of household plumbing	
2021	P9/ L	10	0.2	Sampling	Ö	ND	*		system	
Lead - School Testing 2019	μg/L	15	0.2	# of Schools Lead Sampling	1	ND	*	*	Internal corrosion of household plumbing system	
Copper	ma/L	1.3	0.3	# of Copper	30	90 th %	*	*	Internal corrosion of household plumbing	

0.17

30

Sampling

2021

Terms Used in This Report

mg/L

Maximum Contaminant Level (MCL):

MCL is the highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Public Health Goal (PHG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL):

The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

Maximum Residual Disinfectant Level Goal (MRDLG):

The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

Primary Drinking Water Standards (PDWS):

MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS):

MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT):

A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL):

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variances and Exemptions:

Department permission to exceed an MCL or not comply with a TT under certain conditions.

NR: no range

ND: not detectable at testing limit

(mg/L) ppm: parts per million or milligrams per liter

(µg/L) ppb: parts per billion or micrograms per liter

(ng/L) ppt: parts per trillion or nanograms per liter

(pCi/L): parts per quadrillion or pictograms per liter

µs/cm: microSiemen per centimeter; or micromho per centimeter (µmho/cm)

system

- ¹ Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.
- ² HAA6Br: Sum of Bromochloroacetic acid, bromodichloroacetic, dibromoacetic, dibromochloroacetic, monobromoacetic acid, and tribromoacetic.
- ³ HAA9: Sum of Bromochloroacetic acid, bromodichloroacetic acid, chlorodibromoacetic acid, dibromoacetic acid, dichloroacetic acid, monobromoacetic acid, monochloroacetic acid, tribromoacetic acid and trichloroacetic acid

Units	Units	Equivalence		
mg/L=milligrams per liter	ppm per million	1 second in 11.5 days		
μg/L = micrograms per liter	ppb = parts per billion	1 second in nearly 32 years		
ng/L = nanograms per liter	ppt = parts per trillion	1 second in nearly 32,000 years		
pg/L = pictograms per liter	ppq = parts per quadrillion	1 second in nearly 32,000,000 years		

^{*} Constituent not sampled for in 2021

Water and Employee Quality

Rialto Water Services is proud to inform residents that the Water Division has passed another annual water quality checkup. City of Rialto Water has met all the Clean Water Standards set forth by the State and Federal Governments in 2004. Part of meeting these requirements is having California Water Resources Control Board and American Water Works Association (AWWA) certified employees in water distribution, treatment and cross connection/ backflow protection. Certifications are obtained by taking college level courses in water science and engineering. We have entered into a collective bargaining agreement that has placed even higher standards on operators and certification levels. In addition, staff continues to upgrade certifications as a part of our continuing education program. State and federal certifications allow us to operate and maintain the public water system for the City of Rialto. This is just one of the many committed efforts we put towards producing clean drinking water for our customers.





Help Us Conserve This Precious Resource

- 2021 was another dry year, now more than ever there is still a need to conserve this precious resource. Surface water levels are not back to normal and groundwater basins, where much of Rialto's water comes from, are still depleted from the continuing drought. We all play an important role in meeting conservation targets set by the state, whether at home or work. Please review these simple water conservation tips and help us conserve this, our most precious natural resource.
- Fill washing machines and dishwashers before running them. Partial loads use the same amount of water as full loads.
- Little leaks add up in a hurry. A dripping faucet or a toilet leak can add up to hundreds of gallons of wasted water.
- Turn off the water while you brush your teeth.
- Be sure to use low-flow showerheads and install aerators on your kitchen and bathroom faucets. They restrict the flow without compromising water pressure.
- Do not use a hose outside to clean sidewalks and driveways; instead use a broom.
- Follow the Stage 2 Water Alert restrictions issued by the City.
- Be waterwise and think before you turn on the tap.

The City of Rialto offers rebate programs to help you purchase high-efficiency toilets and washing machines, smart irrigation timers, high-efficiency and automatic shut off nozzles, and turf replacement. Please visit the utility's website at www.rialtowater.com and look for the rebate application or email conservation@rialtoca.gov for more information.

For more conservation tips and other drought-related information, please visit www.rialtowaterservices.com.

STAGE 2 WATER ALERT

Rialto Water Services is requiring customers to:



Reduce water use by 20 percent.

Limit outdoor watering to <u>four days per week</u> <u>between 8 p.m. and 6 a.m.</u>; 10 minutes per station maximum. (Unless using drip irrigation or a weather-based irrigation controller.)



Repair leaks within 72 hours of notification by the City.



Refrain from watering during or within 48 hours of measurable rainfall, and on windy days.



Prevent water waste from runoff, overspray, breaks and leaks.



Avoid hosing off sidewalks, driveways and patios.

Use a hose with an automatic



shutoff nozzle when washing vehicles.



Use a recirculating pump in fountains and water features.





Hotels and motels must provide guests with the option of not laundering sheets and towels daily.



Restaurants may serve water only on request.



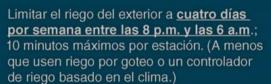
For more information about these restrictions and other ways you can help conserve water, visit www.yourrialto.com, www.rialtowater.com and www.iEfficient.com.

ETAPA 2 ALERTA DE AGUA

Rialto Water Services está requiriendo a los clientes:



Reducir el consumo de agua por 20 por ciento.





Abstenerse del riego durante o dentro de las 48 horas de lluvia medible, y días ventosos.



Evite el desperdicio de agua de escorrentía, exceso de rociado, roturas y fugas.



Evita el lavado de banquetas, entradas y patios.



Use una manguera con boquilla de cierre automático para lavar vehículos.



Use una pompa de recirculación en fuentes y elementos acuáticos.



Hoteles y moteles deben ofrecer a los huéspedes la opción de no lavar las sábanas y toallas diario.



Los restaurantes pueden servir agua solamente bajo petición.

Más información sobre estas restricciones y otras formas que pueda ayudar ahorrar agua, visite www.yourrialto.com, www.rialtowater.com and www.iEfficient.com.